

Appendix 2 - Local Government and Social Care Ombudsman - Table of Detailed Investigations –  
Lancashire Non-Unitary Councils – 2019/20

<b>Council</b>	<b>Investigations</b>	<b>Complaints Upheld</b>	<b>% of Complaints Upheld</b>
Burnley	0	0	0%
Chorley	1	1	100%
Flyde	3	1	33%
Hyndburn	1	0	0%
Lancaster	2	0	0%
Pendle	1	0	0%
Preston	8	1	13%
Ribble Valley	0	0	0%
Rosendale	6	2	33%
South Ribble	1	0	0%
West Lancashire	1	0	0%
Wyre	3	1	33%
<b>Total</b>	<b>27</b>	<b>6</b>	<b>22%</b>
<b>Lancashire Average</b>	<b>3</b>	<b>1</b>	<b>33%</b>